

# Emergency disarming

Use the emergency disarmament code provided on the owner's plastic card or PIN envelope in the following situations:

- Loss of the tag.
- Depleted battery in the tag or remote key.
- No access to the StarLine mobile application.
- "Antihijack" mode is activated.

## Plastic card

The image shows a plastic card with a light brown background. On the left side, there are three input fields: the first is labeled 'Логин' (Login), the second 'Пароль' (Password), and the third is labeled 'Логин с паролем для входа в личный кабинет на сайте starline.online' (Login with password for access to the personal account on the website starline.online). On the right side, there is an orange box labeled 'Код экстренного выключения охраны' (Emergency code for disabling security) with a white input field inside. Below this, there is a field labeled 'Сервисный код' (Service code). At the bottom of the card, there is a grey bar containing the text 'Телефон технической поддержки по России звонок бесплатный' (Technical support phone number in Russia, free call) and the number '8-800-333-80-30'.

## PIN envelope



## Entering emergency disarm code via the service button

To emergency disarm the system, follow these steps:

1. Ensure that the ignition is off.



2. Press the service button a number of times corresponding to the first digit of the code.



**X** - первая цифра  
кода экстренного  
выключения  
охраны

3. After 3 seconds, the digit entry will be confirmed by flashes of the service button LED. The number of flashes will correspond to the sequential number of the emergency disarm code digit (1, 2, 3, or 4 times).
4. Repeat steps 1 and 2 for the remaining digits.

If the emergency disarmament code is entered correctly, the system will emit 3 short sound signals and 3 light signals, and transition to the "Disarmed" mode.

If the emergency disarmament code is entered incorrectly 3 times, the ability to re-enter the code will be blocked for 15 minutes.

An attempt to enter a digit will be indicated by 5 flashes of the service button LED.

#### Example of entering the code 5342 using the service button.

|                                     |  |   |   |   |   |   |   |   |   |   |
|-------------------------------------|--|---|---|---|---|---|---|---|---|---|
|                                     | ВЫКЛ.<br> |   |   |   |   |   |   |   |   |   |
|                                     |  |  |  |  |  |  |  |  |  |   |
| Зажигание                           |           |   |   |   |   |   |   |   |   | 3 раза<br> |
| Нажать на сервисную кнопку          |  | 5 раз   |   | 3 раза  |   | 4 раза  |   | 2 раза  |   | 3 раза<br> |
| Вспышки светодиода сервисной кнопки |  |   | 1 раз   |   | 2 раза  |   | 3 раза  |   | 4 раза  |   |

## Entering emergency disarm code via SMS command

If the system includes a GSM module, send an SMS command **30 XXXX** , where XXXX — emergency disarm code.

If an incorrect emergency disarmament code is sent 3 times, the ability to re-attempt emergency disarmament will be blocked for 15 minutes, and the owner will receive an SMS notification.

## Entering emergency disarm code via the StarLine EC-1 Capacitive Sensor

The emergency disarm code can be entered using the StarLine EC-1 capacitive sensor (installed optionally).

To disarm the system, follow these steps:

1. Touch the door handle 3 times. A single sound signal will follow.
2. Touch the door handle a number of times corresponding to the first digit of the emergency disarmament code. The input will be confirmed by a flash of the service button LED.

3. Enter the remaining digits of the code as in step 2. Flashes of the service button LED will follow. The number of flashes will correspond to the sequential number of the emergency disarmament code digit (1, 2, 3, or 4 times).
4. If the emergency disarmament code is entered correctly, there will be 2 flashes of the service button LED and 2 sound signals. The system will transition to the "Disarmed" mode.

If the code is entered incorrectly, there will be 4 flashes of the service button LED and 4 sound signals.

If the emergency disarmament code is entered incorrectly 3 times, the ability to re-enter the code will be blocked for 15 minutes.

An attempt to enter a digit will be indicated by 5 flashes of the service button LED.

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