

# Emergency disarming

System can be fully disarmed with emergency disarm code (find it on the sticker inside printed manual), when:

- tag is lost or discharged
- no access to mobile app or starline.online account
- vehicle is immobilised in Anti-hijack mode

## Emergency disarming with standard buttons or driver door

1. while armed, switch ignition On - system turns to alarm
2. press and hold brake pedal
3. wait for 2 sec, then press any standard vehicle button (or open and close driver's door) the number of times matching the first digit of emergency disarm code
4. wait for 2 sec and release brake - buzzer or siren (if connected) confirms entry with sounds matching the digit number
5. repeat steps 2 - 4 for remaining digits
6. valid code will be confirmed with 2 sounds and system shall disarm. If invalid code entered, system shall remain in alarm and vehicle immobilised

Note! Emergency disarm code and service code are generated randomly at factory and never stored anywhere for security reasons. It cannot be recovered once lost ! Strongly recommend to copy it in a safe place and record in StarLine mobile app: Settings - General information - Device codes

If invalid code is entered 3 times, then next attempts will be blocked for 15 min

System should be able to read statuses of ignition, brake pedal, at least one standard button or a driver door trigger from CAN bus.  
Check your vehicle's CAN bus supported statuses at [can.starline.bz](http://can.starline.bz)

## Emergency disarming by SMS

To emergency disarm, send SMS text command 30 XXXX, where XXXX is emergency disarm code.

If invalid code is sent 3 times, then next attempts will be blocked for 15 min, and owner will be notified on it with SMS alert

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